

PARTNER FOCUS GROUP *RECAP*

PARTNER TAKEAWAYS



Misinformation about ACS in the community

People are unaware or misinformed about what ACS does including programs, and services.



Access to vet services for residents & partners

Low-cost vet services are in demand and are needed for both the public and partners.



It is hard to get "live help" with the right team at ACS

There are barriers to efficient and transparent communication with ACS.



Lifesaving options must be strengthened in San Antonio

ACS needs to work with the public and partners to identify new placement opportunities.



Increase education to support humane pet care

Stray or roaming animals are a safety concern and quality of life issue for neighborhoods.

**ACS Partner is defined as:
Group/organization that provides "official" service impacting ACS pets. Service can include but not limited to rescues, vet services, foster, volunteer.*

27 partners attended

Data collected by third-party facilitator: Engage Between



Rise of pet disease in SA community

San Antonio needs to increase access to affordable vet care to prevent disease spread.



CITY OF SAN ANTONIO
**ANIMAL CARE SERVICES
DEPARTMENT**